

MANAGED SERVICES

2020 ICT SERVICES & SOFTWARE
IT SERVICES
REFERENCES

SERVICES

01 WE OFFER **ADVANCED IT INFRASTRUCTURE SERVICES** FOR ON-PREMISE AND CLOUD ENVIRONMENTS ON A FLAT MONTHLY FEE (It includes: servers and/or data center resources, network equipment and/or PC)

02 **DEPLOYMENT AND CONFIGURATION** OF SELECTED **EQUIPMENT** WITH INCLUDED COMPLETE **DATA** AND SERVICE MIGRATION

03 IN THE FLAT MONTHLY FEE, WE INCLUDE:

- ✓ Selected hardware and software
- ✓ **Migration** of data and services from current to the new equipment
- ✓ **Maintenance** services (applying preventive and incident resolution measurements)
- ✓ **24/7 user assistance** (help desk) and application support (for Microsoft products)
- ✓ Rented hardware and software **upgrade/change every 36 months**

04 WE **GUARANTEE** DELIVERY AND DEPLOYMENT IN AGREED TIMELINE



ACTUAL I.T.
A DBA Group Company

 **UNISTAR PRO**

 **astec**[®]

KEY FACTS

+250

DIFFERENT CLIENTS

+6

EUROPEAN COUNTRIES

+140

INFRASTRUCTURE INFORMATION
TECHNOLOGY PROFESSIONALS

PARTNERS

IBM, LENOVO, NETAPP, MICROSOFT,
VMWARE, VEEAM, CHECKPOINT, CISCO,
TREND MICRO, MICROFOCUS

3

MODERN DATA CENTERS FOR HOSTING
AND HOUSING SERVICES

+2500

VIRTUAL SERVERS

+1PB

OF STORAGE CAPACITY

+6500

COMPUTERS MANAGED IN
OUTSOURCING



DBA GROUP



OUR MANAGED SECURITY SERVICES

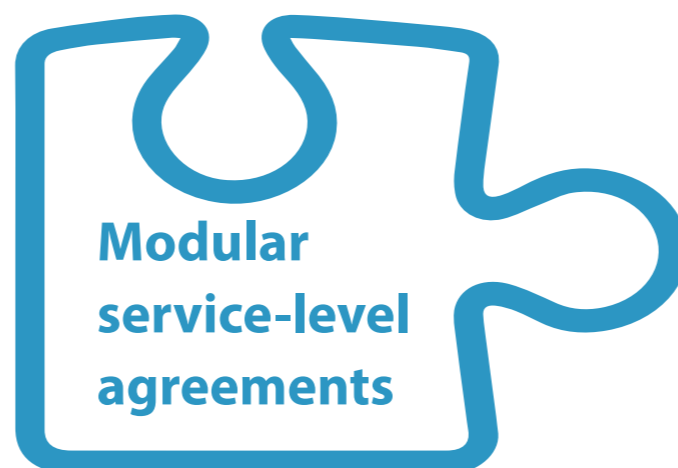
- 01 Manage business-critical vulnerabilities
- 02 Raise user cyber security awareness
- 03 Execute Business Impact Assessment, Risk Assessment and prepare Business Continuity Plan

- 01 Deploy and implement best in breed preventive technology and procedures
- 02 Maintain and manage the security perimeter



- 01 Guided remediation through initial attack
- 02 Continuously respond to threats with threat hunting capabilities
- 03 Apply recovery procedures and policies

- 01 Detect advanced cyber security threats
- 02 Identify threats with forensic methods and tactics
- 03 Correlate with other treat vectors and classify the attack



KEY FACTS

+100
ENTERPRISE PROJECTS

LEGISLATION ADVISORY
CHAMBER OF COMMERCE
SOCIAL AWARENESS

+150
HIGH-LEVEL CERTIFICATES

PRO.SOC
24/7/365
AVAILABILITY

+100
Penetration tests done in last 3 years

PRO.academy
Over 1000 certificates
Over 150+ high level certificates
KNOWLEDGE

ADVANTAGES

FIXED PRICES DURING THE CONTRACT PERIOD

IT EXPENSES ARE FLEXIBLE AND CAN BE ALLIGNED WITH THE COMPANY'S NEEDS AND FLUCTUATION OF EMPLOYEES

HARDWARE AND SOFTWARE **UPGRADE/RENOVATION WITH NO "ENTRY FEE"**

"ALL INCLUSIVE" SERVICE MODEL

MORE SECURITY; TOTAL CONTROL OVER INSTALLED SOFTWARE AND HARDWARE

SOFTWARE LICENSING UNDER CONTROL

INCREASED PRODUCTIVITY AND GREATER SATISFACTION OF THE END USERS

DATA CENTER

Hardware based on IBM, Lenovo Flex , Cisco, Checkpoint, Netapp Technology

Server virtualization with VMware or Hyper-V

Storage virtualization based on IBM Storwize, SVC technology, NetApp

2 DC in Active/Active mode more than 100km apart with redundant optic fiber connections

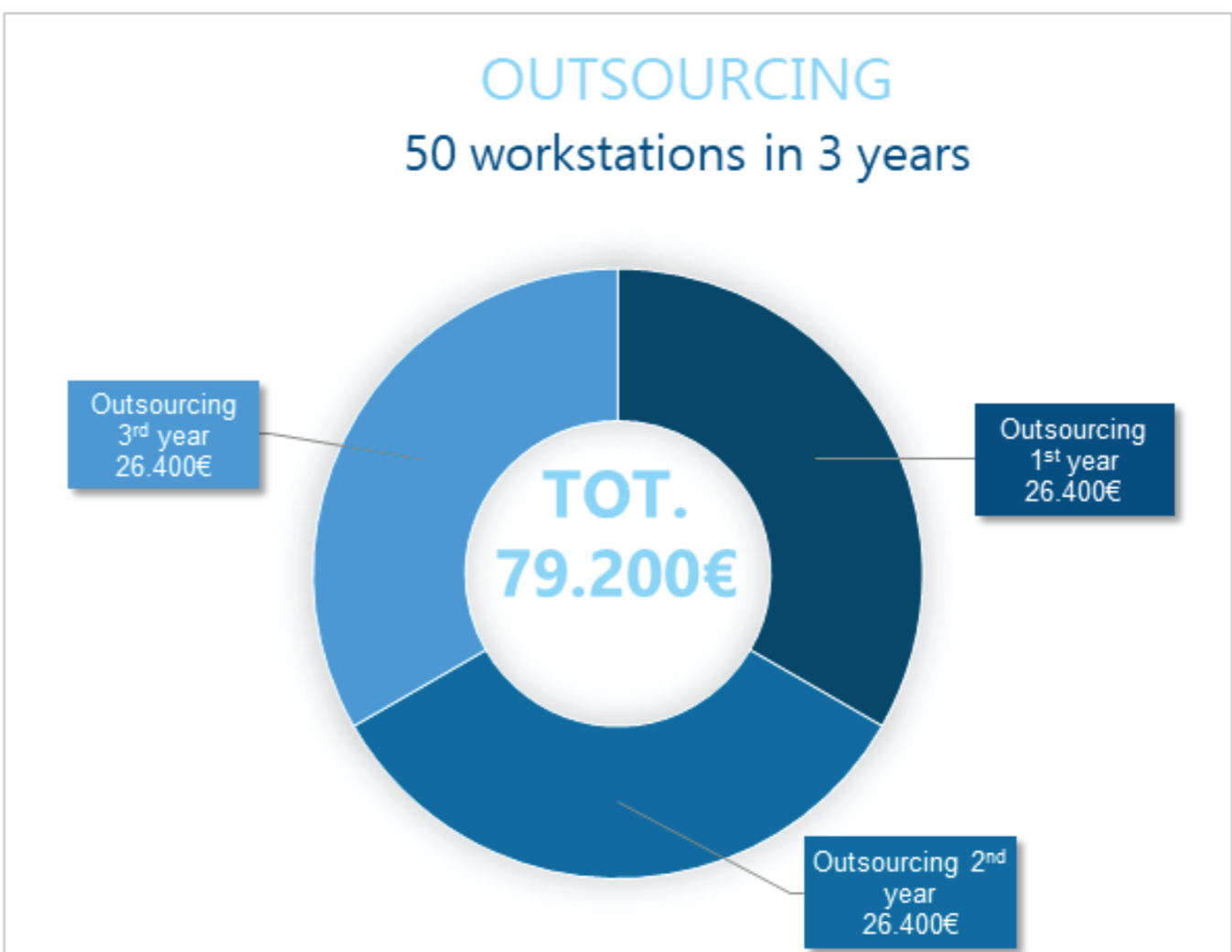
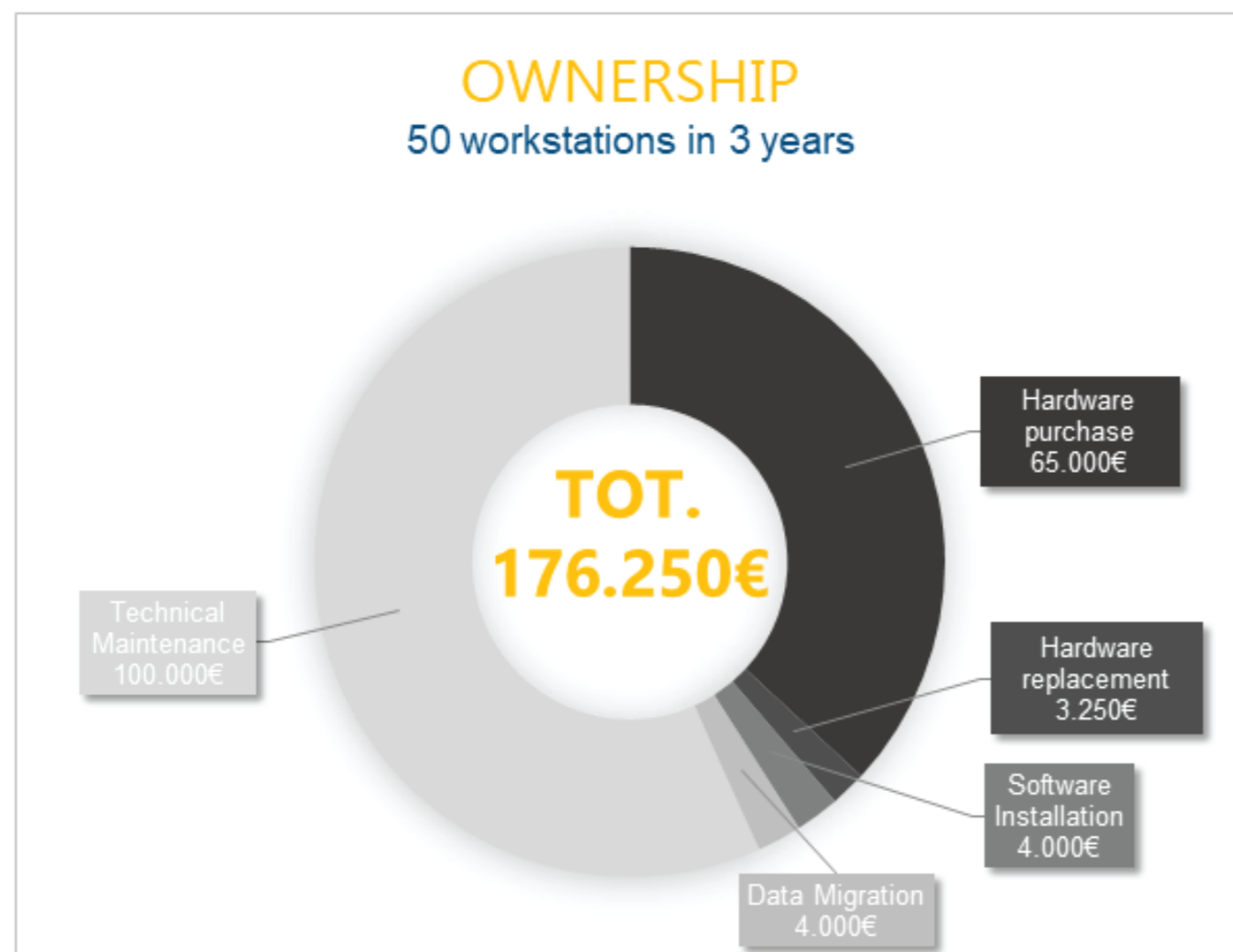
Network backbone Cisco

All DC components (Aggregates, UPS, Internet connection, etc...) in redundancy

Security enhanced by Checkpoint and Cisco Next Generation Firewall and monitored by our own SOC

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SAVINGS



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PARTNERS



Check Point
SOFTWARE TECHNOLOGIES LTD



NetApp

